

'COMPLETING THE FEEDBACK CYCLE' NEWSLETTER

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About the study

This research hopes to improve the PPI feedback cycle between researcher and PPI representative by co-designing and testing a feedback tool

1. Progress to date:

- ⇒ **On-line Survey (electronic & paper):** 69 PPI Representatives, 39 Researchers
- ⇒ **Interviews:** 9 PPI Representative, 8 PPI Leads and 6 Researchers.



2. Meetings:

- ⇒ **Audit Meeting:** 18/7/16: Attended by 8 PPI representatives and 5 PPI leads from the East of England (12).
- ⇒ **PPI Feedback Tool:** 23/11/16: Attended by 4 PPI Leads, 9 researchers and 9 PPI representatives (22).

5 PPI Groups each co-designed their own PPI Feedback Prompt or Tool:

- PPIRes (Public and Patient involvement in Research, Norfolk and Suffolk)
- INSPIRE: patieNt & Public Involvement in Research (Beds & Cambridgeshire)
- CUHP (Cambridge University Health Partners), Addenbrookes.
- PIRg: Public Involvement in Research Group (UH)
- CPFT: Cambridge and Peterborough Foundation Trust (Service Users Group)

Research Design Service (EoE) acted as facilitators.

- ⇒ **Data Analysis Meeting:** 1/12/16 Researchers & 4 PPI Representatives (interview data)

3. Evaluation from the meetings:

Audit Meeting: Value of the meeting (0-10) Average Score 8.8

Useful: "networking", "our opinions and experience were valued", "outstanding, very well organized", "coming together of differing views, everyone was encouraged to contribute"

PPI Feedback Tool Meeting: Value of the meeting (0-10) Score 8.8.

Useful: "Meeting other groups and sharing best practice" (Researcher)

"Encouraged me to feedback more often and cultivate an on-going researcher-advisor relationship" (Researcher)

"at last we are developing some form of feedback to inform PPI contributors" (PPI Rep)

"It was focused and had specific (and valuable) outcomes" (PPI Rep)

"Great to work together to develop the tool—particularly useful to work with researchers as well, nice to come up with something tangible to work on!" (PPI Lead)

"Just a brilliant activity, well thought out! Great to work with colleagues from locality, in a different way" (PPI Representative)

Next steps:

PPI Groups to test out their co-designed PPI Feedback prompt or Tool

PPI leads and PPI representatives to continue to audit their own PPI activity

Thank you
once again
to everyone
involved so
far!



**Seasons Greetings - wishing everyone a
happy, healthy and peaceful 2017**